

Date: 24/08/2024

Dear All,

This is to inform you that the Grievance Redressal Committee of HKCP has proposed a tab on the website of HKCP where students, teachers or non-teaching staff can report their grievances. In order to do so kindly follow the steps:

1. Go to the HKCP website
2. Click on the grievance tab
3. Click on FILE GRIEVANCE
4. Click on Login
5. Enter your HKCP mail id and use the password *ChangeMe2024*

Now you will be able to login and file the grievance. You need to change the password there after.

Kindly note that this is an official link and data collected so is also documented. KINDLY DO NOT MISUSE THE PORTAL.

You can also file your grievance on email id: grievanceredressal@hkcp.edu.in

For the captioned purposes you can also file a written grievance through suggestion boxes located at the first-floor office and fourth floor library.

STRICT ACTIONS WILL BE TAKEN AGAINST THE PERSON FOUND GUILTY


Dr. Tushar Lokhande

Principal

PRINCIPAL

H. K. COLLEGE OF PHARMACY
Jogeshwari (W), Mumbai - 400 102

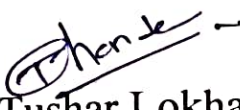


Date : 23.08.2024

NOTICE

All members of Grievance Redressal Cell are requested to attend a first Grievance Redressal Cell meeting on Saturday, August 24, 2024 at 2.30pm in the conference room.

Agenda: 1. Revision of committee.
2. To consider the matters arising from the previous meeting.


Dr. Tushar Lokhande
Principal





Maharashtra Educational Society's

H. K. COLLEGE OF PHARMACY

NAAC Accredited "A" Grade



Affiliated to University of Mumbai, Approved by AICTE, PCI, DTE (Govt. of Maharashtra)
DTE Code: Ph3234, AISHE Code: C-33622 PCI Code: 811 MU Code: 738, AICTE Approval No. 06/07/MS/PHARM/2008/007
Vision: To be recognised as the Institution providing quality education in Pharmacy to serve the healthcare sector

Date: 24/8/2024


NOTICE

All the students of B. Pharm and M. Pharm are hereby informed that a College Grievance Redressal Cell (CGRC) is established by the Institute with effect from the 24th August 2024, for Academic Year 2024-25.

MEMBERS OF COLLEGE GRIEVANCE REDRESSAL CELL (2024-2025)

Sr. No.	Name of the Member	Designation	Contact No.
1	Dr. Tushar Lokhande	Principal	9869163700
2	Mrs. Dipti Chirmade	Member Secretary	8080922170
3	Dr. Anagha Raut	Member	9820285958
4	Dr. Priyanka Goswami	Member	8779966351
5	Ms. Sayli Sawant	Member	8108182988

All the students are kindly requested to make a note of the above committee.


Dr. Tushar Lokhande
Chairman

PRINCIPAL
H.K. COLLEGE OF PHARMACY
Jogeshwari (W), Mumbai-400 102.



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Vision: To be recognised as the Institution providing quality education in Pharmacy to serve the healthcare sector

Date: 26/8/2024

Grievance Redressal Cell

Minutes of Meeting

The meeting was held on 24.8.24 in the conference room at 2.30 pm. The meeting was called to review the composition of Grievance Redressal Cell & following points were discussed.

- A review and discussion of the prior meeting's minutes took place. It was observed that no grievances took place.
- Dr. Tushar Lokhande was chosen to be appointed a chairman of the committee.
- Mrs. Dipti Chirmade, Dr. Anagha Raut, Dr. Priyanka Goswami & Ms. Sayli Sawant were appointed as new members
- Dr. Tushar Lokhande instructed the committee to amend the new members' access to the online portal so they can review if any kind of complaint.
- The chair led a vote of gratitude to adjourn the meeting.

Following Members were present -

Mrs. Dipti H. Chirmade DH
Dr. Anagha Raut AR
Dr. Priyanka Goswami
Ms. Sayali Sawant

Tushar Lokhande
Dr. Tushar Lokhande
Chairman

PRINCIPAL
H.K. COLLEGE OF PHARMACY
Jogeshwari (W), Mumbai-400 102.

Date: 27th March 2025

Action Taken Report

The Grievance Redressal Cell meeting was conducted on 24/8/2024 at 2.30pm in the meeting room on the 3rd floor to review the composition of Grievance Redressal Cell. The members present-

Dr. Tushar Lokhande, Dr. Priyanka Goswami, Dr. Angah Raut, Mrs. Dipti Chirmade

Ms. Sayli Sawant.

As per the discussions,

- The composition of Grievance Redressal Cell was revised.
- Written Communications were issued to the members of the Grievance Redressal Cell for their confirmation of being part of the Committee.
- As there are no complaints reported by the students on the campus, the Committee concluded that there were no issues related to the Academics and Non academics.



PRINCIPAL
H.K. COLLEGE OF PHARMACY
Jogeshwari (W), Mumbai-400 102.

Date: 22nd March 2025

Notice

Grievance Redressal Cell

All members of Grievance Redressal Cell are hereby informed to attend a Second Grievance Redressal Cell meeting on Saturday 29th March 2025 at 3.00pm in the conference room.

Agenda:

- 1) To review the activities of Grievance Redressal Committee after last meeting.
- 2) To discuss grievances (if any) reported.
- 3) Any other point with the permission of the Chairperson, GRC.



Mrs. Dipti Chirmade



Dr. Tushar N. Lokhande

Date: 29th March 2025

Minutes of Meeting

Meeting of all members of the Grievance Redressal meeting on Saturday 29th March 2025 at 3.00pm in the conference room.

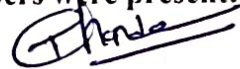
Member secretary Mrs. Dipti Chirmade, welcomed the Chairperson, Principal, Dr. Tushar Lokhande and all GRC members. Meeting started with the permission of The Chairperson Dr. Tushar Lokhande.

Following points were discussed in the meeting as per the agenda


- 1) Review of Minutes of the previous meeting: Nil
- 2) Any other points with the permission of the Chair.
- 3) Suggestion box- there was no suggestion received from suggestion box.
- 4) Based on the discussions with the students and the committee members, the committee observed that there is no issues reported that is to be addressed by the Grievance Redressal Committee.
- 5) Advised to retain the same status for the next academic year also.
- 6) It was discussed to inform about online Grievance Registration Process to all newly admitted students in the campus.


The Principal thanked all the members and the meeting ended at 4.00 pm as there were no other points for discussion.


The following Members were present:

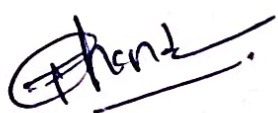
Dr. Tushar Lokhande 

Mrs. Dipti Chirmade 

Dr. Angha Raut 

Dr. Priyanka Goswami 

Ms. Sayli Sawant 


Dr. Tushar Lokhande

Principal

MAHARASHTRA EDUCATIONAL SOCIETY'S

H.K.COLLEGE OF PHARMACY

PRATIKSHA NAGAR OSHIWARA, JOGESHWARI (W), MUMBAI 400102

Affiliated to Mumbai University, Approved by A.I.C.T.E., P.C. I., D.T.E. & Govt. of Maharashtra

University Code: 738 A.I.C.T.E Approval No. 06/07/MS/PHARM/2008/007 D.T.E Code No. PH3234

Annual Report regarding working of CGRC 2024-2025

To,
The Director,
Students Development
University of Mumbai.

1	Full Name of the Affiliated College /Recognized Institution	Maharashtra Educational Society's H. K. College of Pharmacy
2	Abbreviated Name of the Affiliated College/Recognized Institution	H. K. College of Pharmacy
3	Address of the College/Institution	Pratiksha Nagar, Jogeshwari (W), Mumbai 102
4	District	Mumbai
5	Landline No. of the College/Institution	022 26774639
6	Email of the College/Institution	pharmacy.director@hkcp.edu.in
7	Name of the Principal / Head Director	Dr. Tushar N. Lokhande
8	Mobile No. of the Principal/Head/Director	+91 9869163700
9	Landline No. of the Principal /Head/Director	-
10	Email of the Principal/Head/Director	principal@hkcp.edu.in
11	Name of the Member Secretary	Mrs. Dipti Chirmade



TEL NO.: 022-2688462 / 26788709 / 26774639 / 26776221 FAX NO. 022-26790095

Email: pharmacy.director@hkcp.edu.in

website: www.hkcp.edu.in

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University Code: 738 A.I.C.T.E Approval No. 06/07/MS/PHARM/2008/007 D.T.E Code No. PH13234

12	Designation of the Member Secretary	Assistant Professor
13	Mobile No. of the Member Secretary	+91 8080922170
14	Landline No. of the Member Secretary (If any)	-
15	Email of the Member Secretary	Dipti.chirmade@hkcp.edu.in
16	No. of Applications Received on Portal	0
17	No. of Scrutinized Applications	-
18	No. of Applications Presented before the GRC	-
19	No. of Resolved of Applications	-
20	No. of Un-resolved Applications	-
21	No. of Applications Referred to the Experts for an Opinion	-
22	No. of Applications Sent to University Grievance Redressal Cell (UGRC)	-
23	No. of Frivolous Applications	-
24	No. of Pending Applications	-
25	No. of the Meeting of CGRC Held	2

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26	No. of the Meeting Adjourned for Want of Quorum	-
27	Average No. of Members of CGRC Present for the Meetings	5
28	Total Annual Expenses of the Meeting. If Any, Incurred by the CGRC	-
29	Any other Information	-



Mrs. Dipti Chirmade
Member Secretary



Seal of College



Dr. Tushar N. Lokhande
Principal and Chairman

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