



MAHARASHTRA EDUCATIONAL SOCIETY'S

## H. K. COLLEGE OF PHARMACY

PRATIKSHA NAGAR OSHIWARA, JOGESHIWARI (W), MUMBAI 400102

Affiliated to Mumbai University, Approved by A.I.C.T.E., P.C. I, D.T.E. & Govt. of Maharashtra

University Code: 73B A.I.C.T.E Approval No. 06/07/MS/PIARM/2008/007 D.T.E Code No. PH3234

VISION: To Be recognized as the Institution providing quality education in Pharmacy to serve the health care sector

28.2.2020

### Facility Feedback and Action Taken report 19-20

Facility Feedback	First Year B.Pharm (Sem-I)19-20 (Facility)							
	Classroom	Laboratory	Library	Computers	Cleanliness	Canteen	Toilets	Office
Good	14	26	37	21	35	20	29	43
Satisfactory	13	18	9	11	14	18	11	6
Improvement Needed	25	7	6	3	3	15	12	3
	52	51	52	35	52	53	52	52

### Action Taken Report 19-20

S. No.	Feedback	Action Taken
1	Everything is good but we need more discipline in classroom as well as in the campus.	A discipline committee is formed which looks after the discipline. Necessary actions are taken as and when required.
2	A/c not working	Vendors were given charge to repair the A/Cs, which was completed later.

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Email: [pharmacy.director@hkcp.edu.in](mailto:pharmacy.director@hkcp.edu.in) website: [www.hkcp.edu.in](http://www.hkcp.edu.in)



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3	Need more books for issue.	Library has procured new books.
4	A/c is not working,	
5	A/c is not working, Anatomy faculty should improve their explanation	A/C Maintenance or repair charge was given to the vendor.
6	Need to repair A/c in classrooms	
7	Please add greenery to our HK campus	Every year plantation drive is organized where HKCP plants tree. On regular basis gardener does the necessary things.

Second Year B.Pharm (Sem-III)19-20 (Facility)								
Facility Feedback	Classroom	Laboratory	Library	Computers	Cleanliness	Canteen	Toilets	Office
Good	16	23	29	21	27	19	22	29
Satisfactory	16	12	8	14	13	17	16	11
Improvement Needed	14	12	9	11	7	11	9	6
	46	47	47	46	47	47	47	46



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**Action Taken Report 19-20**

S. No.	Feedback	Action Taken
1	A/c is not working properly. / Office Staff need to be counsell properly / Washroom should be maintained properly	Supervisors were instructed to check with the A/C working conditions and take necessary action. Vendors were given charge to repair the A/Cs, which was completed later.
2	A/c doesnot work/ work on washroom	
3	A/c problem in class, 5 <sup>th</sup> floor last classroom	
4	A/c not working properly	
5	A/c not satisfactory and lab.instruments need to improve	New instruments have been procured while the old instruments were repaired.
6	College should have student login ID, so that they can login and check their attendance & exam marks	Every month students are informed about their attendance and after every internal examination students are shown their marks.

**Third Year B.Pharm (Sem-V)19-20 (Facility)**

Facility Feedback	Classroom	Laboratory	Library	Computers	Cleanliness	Canteen	Toilets	Office
Good	8	5	21	8	23	24	22	38
Satisfactory	13	26	18	20	22	20	21	11



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Improvement Needed	35	25	17	28	11	12	13	7
	56	56	56	56	56	56	56	56

### Action Taken Report 19-20

S. No.	Feedback	Action Taken
1	Improvement needed in classroom A/c	Supervisors were instructed to check with the A/C working conditions and take necessary action. Vendors were given charge to repair the A/Cs, which was completed later.
2	A/C need to be replaced	
3	A/c need to be fixed or at least maintained	
4	Ventilation, Ground should be available for students (sports)	
5	A/c improvement	
6	A/C does not work. Provide A/C in library, it is too packed	
7	Need to replace A/c. Its proper leaking & need proper ventilation. Need new equipment in Labs	
8	A/c's need to be changed or fixed.	

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9	A/c should be changed or repaired	Supervisors were instructed to check with the A/C working conditions and take necessary action. Vendors were given charge to repair the A/Cs, which was completed. The classrooms were painted and the leakage problem was resolved by the maintenance team.
10	A/c should be replaced.	
12	A/C doesnot work. Equipment in Labs are less. Color falls on the students. Leakage problem in A/c-pl.repair (improve infra.of class)	
13	A/c needs to be replaced	

**Final Year B.Pharm (Sem-VII)19-20 (Facility)**

Facility Feedback	Classroom	Laboratory	Library	Computers	Cleanliness	Canteen	Toilets	Office
Good	24	23	34	27	31	34	25	46
Satisfactory	19	26	20	14	23	24	23	10
Improvement Needed	16	10	5	18	5	1	11	3
	59	59	59	59	59	59	59	59



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**Action Taken Report 19-20**

S. No.	Feedback	Action Taken
1	Please consider Air- condition in classroom	Vendors were given charge to repair the A/Cs, which was completed later.
2	Classroom A/c is not working properly. Projector is not proper, image resolution is bad	
3	Air-conditioner is not working in several classroom.	
4	Classroom needs working A/c's	
5	Classroom A./c not working properly	
6	Need campus stationary, Xerox should be provided immediately, A/c should be in working condition, Parents meeting should be more interactive.	Bound Journals are provided in terms of Stationery. Xerox facility available at library. Pharmacy Kit is provided in first year to all the students which contains necessary requirements for lab. PTMs are held every semester.
7	Need improvement in BCR. Indoor games should be allowed in BCR	BCR has been renovated. Separate section of indoor games/sports are arranged at gymkhana.
8	A/c should be repaired	Supervisors were instructed to check with the A/C working conditions and take necessary action. Though the servicing of the Air conditioners were done as and when required.
9	A/c should be repaired, Bench should be clean properly before lectures starts.	
12	Hand wash needed in washroom	Supervisors were instructed to keep the necessary requirements in the washroom/Common room.
13	In BCR drinking water is not available, & clean toilet & handwash	BCR has been renovated. Supervisors were instructed to maintain



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		the hygiene parameters and keep necessary requirements in the washroom/common room.
14	Classroom A/c should be repaired	Supervisors were instructed to check with the A/C working conditions and take necessary action. Though the servicing of the Air conditioners were done as and when required.
15	A/c requires servicing	
16	A/c & Fans donot work properly. A/c doesnot cool for certain Reason.PI.improve them.	
18	Microscopes in laboratory.	Microscopes were repaired.
19	A/C, Handwash in washroom needed.	Supervisors were instructed to maintain the hygiene parameters and keep necessary requirements in the washroom/common room.
20	In GCR drinking water is not available, & clean toilet & handwash	Supervisors were instructed to maintain the hygiene parameters and keep necessary requirements in the washroom/common room.
21	Need campus stationary, computer lab, Improvement in classrooms.	Supervisors were instructed to check for any problems with respect to the classrooms and take immediate actions.

Report Prepared by:  
Mrs. Madhura Chavan



Dr. M. N. Saraf  
Principal