



MAHARASHTRA EDUCATIONAL SOCIETY'S
H. K. COLLEGE OF PHARMACY

PRATIKSHA NAGAR OSHIWARA, JOGESHWARI (W), MUMBAI 400102

Affiliated to Mumbai University, Approved by A.I.C.T.E., P.C. L, D.T.E. & Govt. of Maharashtra

University Code: 738 A.I.C.T.E Approval No. 06/07/M5/PHARM/2008/007 D.T.E Code No. PH3234

VISION: To Be recognized as the Institution providing quality education in Pharmacy to serve the health care sector

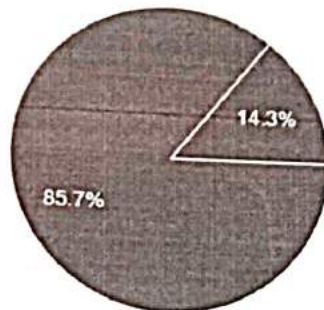
Facility Feedback, Analysis and Action Taken Report

Academic Year: 2022-23

Mode: Online (Google form)

Are online education resources available and accessible in the Library

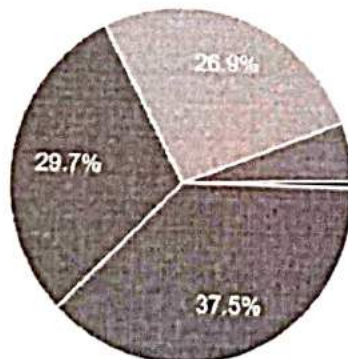
357 responses



- Yes
- No

Rate the Physical library facility availed by you :

357 responses



- Excellent
- Very good
- Good
- Fair
- Poor

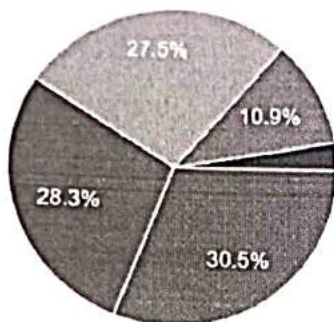


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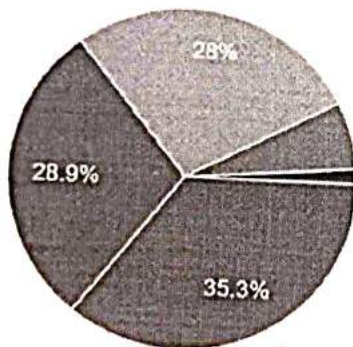
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Level of satisfaction with respect to conduct of extra-curricular activities (Independence Day ,
Teacher's Day Celebration , Cultural events , sports ...I Day, Unity Day, Republic day, Fresher's Party etc.)
357 responses



- Excellent
- Very good
- Good
- Fair
- Poor

Level of satisfaction with respect to conduct of co-curricular activities (webinar, innoverse etc.)
357 responses



- Excellent
- Very good
- Good
- Fair
- Poor



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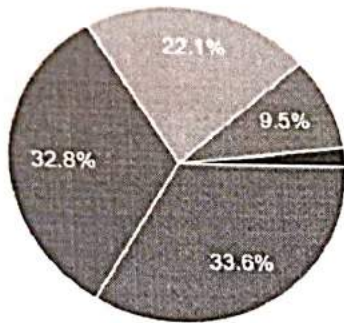
Affiliated to Mumbai University, Approved by A.I.C.T.E., P.C. I, D.T.E. & Govt. of Maharashtra

University Code: 730 A.I.C.T.E Approval No. 06/07/MS/PHARM/2008/007 D.T.E Code No. PH3234

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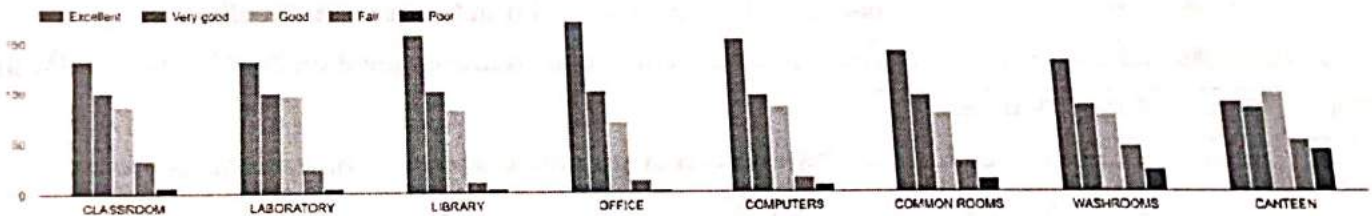
Level of satisfaction with respect to career guidance and training programs organized.

357 responses



- Excellent
- Very good
- Good
- Fair
- Poor

Rate the cleanliness :



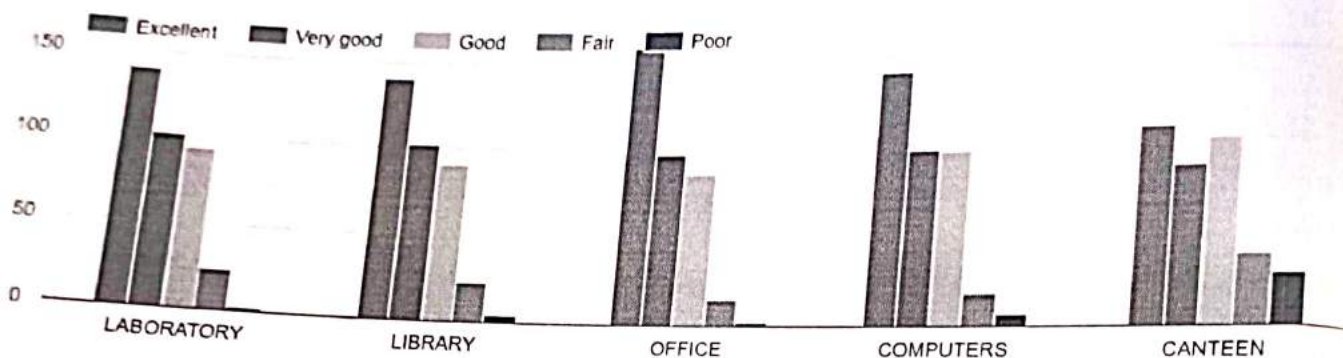


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University Code: 73B A.I.C.T.E Approval No. 06/07/MS/PHARM/2008/007 D.T.E Code No. PH3234

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Level of satisfaction for the service offered to you



- **Analysis:** As per the responses received 85.7% students agree that the online educational resources are available and accessible in the library.
- 37.5% students agree that the library facility is excellent
- 30.5% students agree that the extra-curricular activities are excellent.
- 35.5% Students agree that the co-curricular facilities are excellent while 28.9% agree that it is very good.
- 33.6% students agree that the career guidance and training programs are excellent while 32.8% agree that its very good.



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FACILITY FEEDBACK ANALYSIS AND ACTION TAKEN REPORT

Year- 2022-23

1. Method Employed: Online
2. Report on actions taken: Facility

Sr. No.	Feedback Recorded	Action Taken
1	Boys Common Room is not very well lighted	The maintenance team has installed the sufficient lights in BCR.
2	Library facilities needs to be reviewed.	Library was re-innovated.
3	we have to miss lectures for co-curricular activities like competitions that's not good because we miss the lectures so my suggestion is that there should be free periods when co-curricular activities are going to held. As co-curricular activities are also important students development	Exemptions are given to the students going for outside activities. No exemption is given to the students who are involved in extra curricular activities inside the college without any permission.
4	Change the cook. Maintain proper hygiene, cook must wear gloves and apron and cap. Kitchen and dining area must be clean. Discipline should be maintained. Chief must be properly groomed	A meeting has been conducted with the canteen personnel where they have been instructed to maintain proper hygiene. Supervisors were instructed to maintain proper hygiene in college premises.
5	Canteen facility must be improved, hygiene and cleanliness must be maintained.. computers are outdated chemicals do not function properly... Classrooms are not cleaned regularly..	Water facility started in common room.

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Sr. No.	Feedback Recorded	Action Taken
5	Should change the aqua guard of canteen it not works nd common rooms the water is not good from this places should improve this	
6	Hygiene in canteen is utmost concerned	
7	Washroom should be cleaned more than twice since lot of students use it and it gets too dirty and some students do have urinary tract infections.	
8	Canteen facility must be improved, hygiene and cleanliness must be maintained.. computers are outdated chemicals do not function properly... Classrooms are not cleaned regularly..	
9	Should change the aqua guard of canteen it not works nd common rooms the water is not good from this places should improve this	
10	Hygiene in canteen is utmost concerned	
11.	Ac in library's MPHARM section , water cooler	
Water facility started in common room.		
A meeting has been conducted with the canteen personnel where they have been instructed to maintain proper hygiene.		
Supervisors were instructed to maintain proper hygiene in college premises.		



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Sr. No.	Feedback Recorded	Action Taken
9	Should change the aqua guard of canteen it not works nd common rooms the water is not good from this places should improve this	Water facility started in common room. A meeting has been conducted with the canteen personnel where they have been instructed to maintain proper hygiene. Supervisors were instructed to maintain proper hygiene in college premises. Benches in the classrooms have been replaced.
10	Hygiene in canteen is utmost concerned	
11.	Ac in library's MPHARM section , water cooler	
12	Need chilled water cooler please, put ac in library, instrument are not working.	
13	M pharm Classroom benches are a bit uncomfortable during long lectures , improvement in availability of drugs and excipients for practicals	
14	Girls washroom and common rooms should have better water facilities and cleanliness.	
15.	Improvement in extracurricular activities is needed	

Prepared by:

Mrs. Samreen Khan

Mr. Prathmesh Kothawade



Prof. Dr. M.N. Saraf

Principal

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